



General Terms and Conditions of Boatlife Amsterdam B.V.

Booking Confirmation

1. The booking is confirmed in writing or digitally signed.
2. The full amount has been paid before the expiry date of the offer.
3. The booking is then confirmed by Boatlife through a standard confirmation email.

To Guarantee Your Reservation of the Para Todos

- Secure the offer by sending an email and making the deposit before the expiration date.
- After confirmation, snacks, drinks, and extras can still be determined or adjusted.

Cancellations

In case of cancellation after the final confirmation of the agreement, the following percentage of the agreed amount will be charged:

- 15% if cancelled within two months before the cruise date.
- 50% if cancelled within one month before the cruise date.
- 75% if cancelled within seven days before the cruise date.
- 100% if cancelled within 48 hours before the cruise date.

Invoicing and Changes to the Offer

- Changes in the number of guests and catering on board can be made free of charge up to 5 business days in advance, within a 10% margin.
- The number confirmed on that date will serve as the minimum for the final invoice.
- Changes in the number of guests or arrangements will affect the total price.
- After the cruise, you will receive the full invoice, which must be paid within 14 days. Any deposits will be deducted.

Extreme Weather Conditions

- In case of extreme weather (such as severe wind or lightning), the trip may be rescheduled to a new date at no additional cost. This decision lies with Boatlife Amsterdam B.V. The 50% deposit will be retained as a credit for rebooking.

Technical Malfunctions

- In case of a technical issue, Boatlife Amsterdam B.V. reserves the right to offer the best possible alternative vessel.



Additional Information

- **Free Boarding Locations:** Central Station, Oosterdok Sea Palace, Koepelkerk. Other locations are possible with additional sailing costs.
- **Open Dutch Bar:** Unlimited Heineken beer, wine, domestic spirits, soft drinks, and (sparkling) water for €12.50 per person per hour (excl. VAT). Upgrades to international bar options are available at an additional charge. The beverage package is split into two VAT rates, 9% & 21%, due to the inclusion of both alcoholic and non-alcoholic drinks.
- **Extra Hostess:** For groups of 25 people or more, an extra hostess will be provided at €50.00 (excl. VAT) per hour of cruising.
- **Contact Information:** One day before the cruise, you will receive the crew's contact number. This number is for emergencies only or if you are unable to find the boat.
- **Tips:** Gratuities can be given in cash or by card. Any additional charges on the final invoice can be discussed.
- **Google Review:** We value your feedback. Would you like to share your experience? Please leave us a Google review. [Insert link]

Important: Always check the number of guests in time to avoid overpayment. Changes in the number of guests and arrangements can affect the final price.